

Rishita Mukherjee

Design Manager

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About me

Design Manager skilled in user-centric solutions, cross-functional collaboration, and efficient design processes. Proven expertise in optimising design systems across diverse sectors like e-commerce, SaaS, and healthcare. Passionate about driving team growth and delivering impactful design solutions.

Work experience

Design Manager, Cisco Nov 22- Present

- Designed 'no-code' app to build videos with personalised avatar assisted by prompt engineering.
- Improved UX of developer's integration app to make it a self-help product and cater to B2C.
- Conducted design thinking workshops with team, elevating problem solving analogy.

Product Manager, Cisco Sept 21- Nov 22

- Built flows that enhanced device compatibility on video calls, device issues reduced by 44%.
- Migrated team to a global design system which improved team productivity drastically.
- Collaborated with stakeholders to draft design docs to ease design- dev handoffs.

Associate Product Manager, Cisco Jul 19 - Sept 21

- Drafted feature specific PRDs that helped identify opportunity with product.
- Worked with PM to prioritise project tasks and optimise resource management.
- Brought in the culture of design reviews and user interviews that tremendously improved product quality in a short span of time.
- Worked on secondary research to identify roadmap features that can be valuable to the users.

[Read more on my work experience](#)

Education

Masters in Design | NIFT Mumbai 2015

Bachelor in Fashion & Apparel Design | Bangalore University 2013

Softwares & Skills

- MS Suite . Figma . Sketch . Atlassian Product Suite . Miro . Hotjar . Google Analytics
- User research . Design documentation . Wire framing . Team management . Collaboration . Brainstorming . User interviews . Mentorship . Leadership . Problem - solving .

Certifications

Design System Foundation Sept, 2019
UMO Design Foundation

Become a Product Manager
Udemy

Languages

English - Proficient , **Hindi** - Proficient, **Bengali** - Native, **Kannada** - Elementary